

Exam Prep/Skills	Service & Repair	Rebuilding, Shop, Modification & Design	Voicing & Concert Prep	Tuning	Business/History	Action Regulation	Electronic Tuning Device	Electronic Player Systems

Thursday

PERIODS	CAJON PEAK	HUNTERS PEAK	KELLER PEAK	STRAWBERRY PEAK	CEDAR LAKE	RAINBOW LAKE	SUITE 1100	SUITE 1102
1st Period 8:30am to 10:00am			Voicing New York Steinway Hammers A Master Class Eric Schandall <small>4 Period class</small>	A Bellyman's Holiday Ken Eshate <small>4 Period class</small>				Make It Shine! Polyester Repair Ruth Zeiner (limit 11) <small>4 period class</small>
2nd Period 10:30am to Noon			Voicing New York Steinway Hammers A Master Class Eric Schandall <small>4 Period class</small>	A Bellyman's Holiday Ken Eshate <small>4 Period class</small>				Make It Shine! Polyester Repair Ruth Zeiner (limit 11) <small>4 period class</small>
3rd Period 1:30pm to 3:00pm		Grand Action Rejuvenation Steve Brady	Voicing New York Steinway Hammers A Master Class Eric Schandall <small>4 Period class</small>	A Bellyman's Holiday Ken Eshate <small>4 Period class</small>	6-Pack of Basic Service Technicals Isaac Sadigursky	Action Parts Replacement "What you didn't know was possible!" Randy Morton		Make It Shine! Polyester Repair Ruth Zeiner (limit 11) <small>4 period class</small>
4th Period 3:30pm to 5:00pm	The Art of the Pitch Raise Isaac Sadigursky	"The Other End Of The Key" Richard Davenport	Voicing New York Steinway Hammers A Master Class Eric Schandall	A Bellyman's Holiday Ken Eshate	Key Lead: Modifying the Existing Scale Nick Gravagne			Make It Shine! Polyester Repair Ruth Zeiner (limit 11)

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Friday

PERIODS	CAJON PEAK	HUNTERS PEAK	KELLER PEAK	STRAWBERRY PEAK	CEDAR LAKE	RAINBOW LAKE	SUITE 1100	SUITE 1102
1st Period 8:00am to 9:30am <small>1st Period</small>	Tuning with the Accu-Tuner Paul Sanderson	David Andersen's High End Piano Boot Camp	Complete "In The Home" Grand Regulation with at least 10 "DIY" New Tools LaRoy Edwards	Are You Regulationally Challenged? Rick Baldassin & Carl Teel	"All about Hammers" Melanie Brooks & Norbert Abel	Technical Skills Workshop Bruce, Jeff, Peg, Sue, Keith	Websites & Internet Marketing Edward Klein	Definition of old Uprights? Money! Ward Guthrie
		4 period class		2 period class		2 period class		
2nd Period 10:30am to Noon <small>2nd Period</small>	Where Are Those Beats? Ward Guthrie	David Andersen's High End Piano Boot Camp	Yamaha's 21st Century Pianos Yamaha Team	Are You Regulationally Challenged? Rick Baldassin & Carl Teel	Ivory Wally Brooks	Technical Skills Workshop Bruce, Jeff, Peg, Sue, Keith	Installing the WN&G Plate Perimeter Support Bolts Nick Gravagne	
		4 period class	2 period class					
3rd Period 1:30pm to 3:00pm <small>3rd Period</small>	A-Z to RPT Tuning Randy Potter	David Andersen's High End Piano Boot Camp	Yamaha's 21st Century Pianos Yamaha Team	Are You Still Regulationally Challenged? Rick Baldassin & Carl Teel	"Removing Snake Oil from Grand Dampers" Richard Davenport	"Not So Boring Uprights" Paul Rea	21st Century Composite Action Parts Revolution Bruce Clark & Mark Burgett	Prince Albert's Erard: Restorative Conservation of a Royal's Piano Ken Eschete
	2 period class	4 period class		2 period class	2 period class	2 period class		
4th Period 4:00pm to 5:30pm <small>4th Period</small>	A-Z to RPT Tuning Randy Potter	David Andersen's High End Piano Boot Camp	Complete "In The Home" Grand Regulation with at least 10 "DIY" New Tools LaRoy Edwards	Are You Still Regulationally Challenged? Rick Baldassin & Carl Teel	"Removing Snake Oil from Grand Dampers" Richard Davenport	"Not So Boring Uprights" Paul Rea	Top 10 Website Challenges Steve Taylor	Traditional Finish Repair Ruth Zeiner

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Saturday

PERIODS	CAJON PEAK	HUNTERS PEAK	KELLER PEAK	STRAWBERRY PEAK	CEDAR LAKE	RAINBOW LAKE	SUITE 1100	SUITE 1102
1st Period 8:00am to 9:30am <small>1st Period</small>	The Deep Mysteries of Tuning Revealed Keith Kopp 2 period class	Express Upright Regulation: Maximum Results in Minimum Time Don Mannino 2 period class	Voicing the Treble In Grand Pianos, Tuning Hammer Techniques and a Little About the Human Ear Eric Schandall 2 period class	The Grand Action: Assessment to Touch Design Bob Marinelli & Anne Garee 3 period class	"All about Hammers" Melanie Brooks & Norbert Abel	First Do No Harm Steve Brady & Carl Lieberman	New Touch Tools Scott Jones	Definition of old Uprights? Money! Ward Guthrie <small>1st Period</small>
2nd Period 10:30am to Noon <small>2nd Period</small>	The Deep Mysteries of Tuning Revealed Keith Kopp	Express Upright Regulation: Maximum Results in Minimum Time Don Mannino	Voicing the Treble In Grand Pianos, Tuning Hammer Techniques and a Little About the Human Ear Eric Schandall	The Grand Action: Assessment to Touch Design Bob Marinelli & Anne Garee 3 period class	"Piano Talk" 120 Years of Practical Wisdom LaRoy Edwards & Wally Brooks	Action Parts Replacement "What you didn't know was possible!" Randy Morton	21st Century Composite Action Parts Revolution Bruce Clark & Mark Burgett	
3rd Period 1:30pm to 3:00pm <small>3rd Period</small>	The Art of the Pitch Raise Isaac Sadigursky	Grand Action Rejuvenation Steve Brady	Introduction to the SMARTER Reyburn CyberTuner Carl Lieberman	The Grand Action: Assessment to Touch Design Bob Marinelli & Anne Garee	Key Lead: Modifying the Existing Scale Nick Gravagne	Ronsen, America's Piano Hammer Maker Ray Negron, Starr Taylor, RPT, Dale Erwin, RPT	"If you didn't make \$100K last year..." Randy Potter	
4th Period Mini-Techs 1st Session 4:00pm to 4:45pm 2nd Session 5:00pm to 5:45pm <small>4th Period</small>	String Seating & Leveling Richard Davenport limit 10 ----- String Seating & Leveling Richard Davenport limit 10	Upright Spoon Bending Don Mannino ----- Twin Dolly Installation Isaac Sadigursky	Regulating Outside the Piano Wally Brooks ----- Grand Damper Reg w/ 3 Tools Scott Jones	Agraffe Tools & Repair Anne Garee limit 10 ----- Agraffe Tools & Repair Anne Garee limit 10	Take a Virtual PTG Tuning Exam Anytime! Tremaine Parsons ----- Reading Down-Bearing Gauges Nick Gravagne	The Spurlock Tools Bob Marinelli ----- Piano Detailing Classic Woods by Phenoyd	Tool Sharpening David Vanderlip ----- "Mentoring" Kathy Smith	----- Ergonomic Tuning: Tools & Techniques Nate Reyburn <small>3rd Period</small>

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Sunday

PERIODS	CAJON PEAK	HUNTERS PEAK	KELLER PEAK	STRAWBERRY PEAK	CEDAR LAKE	RAINBOW LAKE	SUITE 1100	SUITE 1102
1st Period 8:30am to 10:00pm <small>1st Period</small>	Where Are Those Beats? Ward Guthrie	The Full-Service Approach to Piano Maintenance Steve Brady	Action Weigh-Off Simplified Steve Schell Bruce Stevens <small>2 period class</small>	Extreme Road Warrior - The Magic Van! Isaac Sadigursky <small>2 period class</small>	The Grandwork™ Regulation Protocol: A Linear Method of Regulating Grand Pianos Chris Brown <small>2 period class</small>	Physics for the Piano Tech Roger Gable & Anthony Willey <small>2 period class</small>		
2nd Period 10:30am to Noon <small>2nd Period</small>	Are you ETD Dependent? "How I learned to trust my ears"! Ralph Miyashiro	Grand Regulation Tips & Techniques David Reed	Action Weigh-Off Simplified Steve Schell Bruce Stevens	Extreme Road Warrior - The Magic Van! Isaac Sadigursky	The Grandwork™ Regulation Protocol: A Linear Method of Regulating Grand Pianos Chris Brown	Physics for the Piano Tech Roger Gable & Anthony Willey		